

Is co-managed IT right for us?

A self-assessment
tool for IT Directors



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This self-assessment is designed to help IT leaders reflect on the sustainability of their current IT delivery model.



For each statement, select one of the following:

Green: This is consistently true for us

Yellow: This is partially true or inconsistent

Red: This is not true nor is a concern

It's not a test, and there are no right or wrong answers.

The goal is to provide clarity around pressure, risk, capacity, and control.

1. Capacity & workload



Our IT team has sufficient capacity for both operational support and strategic initiatives



Projects are delivered on time without repeatedly being delayed by day-to-day demands



We're not carrying a persistent backlog of improvement work



Our IT team members are not operating under sustained pressure



We have access to specialist skills when required without long delays

2. Security & risk



Security reviews and improvements happen consistently, not reactively



Monitoring and alert management are sustainable over time



We feel confident in our current security posture



Security does not rely on individual effort or heroics



Incident response responsibilities are clearly defined.



3. Strategy & planning

-  We have a documented IT roadmap aligned with business objectives
-  Strategic planning is not repeatedly postponed due to operational pressure
-  Technology decisions are proactive rather than reactive
-  We regularly review and adjust our roadmap
-  We have sufficient time to focus on long-term improvement.

4. Clarity of responsibility

-  Responsibilities between internal IT and external providers are clearly defined
-  There is no ambiguity about who owns what
-  Escalation paths are well understood
-  Accountability during incidents is not disputed
-  Executive stakeholders understand how IT is delivered

5. Sustainability & resilience



Our current IT model feels sustainable for the next 2–3 years



We could handle a significant incident without destabilizing operations



Knowledge is well documented and not concentrated in a small number of individuals



We are not overly reliant on any single team member



Leadership has confidence in the scalability of IT

Interpreting your results

This assessment uses a simple traffic light model, to help you reflect on the overall situation.

How did you score?

Mostly green

Your current IT delivery model appears stable and sustainable. Co-managed IT may not be necessary at this stage, although periodic review is still advisable.

A mix of green and yellow

There are emerging pressure points. Targeted external support could improve resilience and reduce strain.

A mix of Yellow and red

Capacity, clarity, or sustainability risks are becoming material. A structured conversation about co-managed IT may help protect control while reducing pressure.

Predominantly red

The current delivery model is likely under significant strain. Reassessing how IT is structured could prevent risk from escalating.

This tool is designed to support reflection, not to create pressure!

Let's have a structured discussion about where pressure is highest and whether additional support would genuinely help.

Here's my live calendar:
<http://michael.edgesg.com>

Michael Kamen
310-752-4808

